



POLICE
SCOTLAND

POILEAS ALBA

Community Wellbeing Centres

T/Supt Graham Binnie

What happened

- David Strang findings
- Displaced demand and cycle of need
- Human Rights and assaults

Thoughts

Police took a leadership role, engaged in dialogue and stopped blame fixing. Do it now. Don't over-analyse.

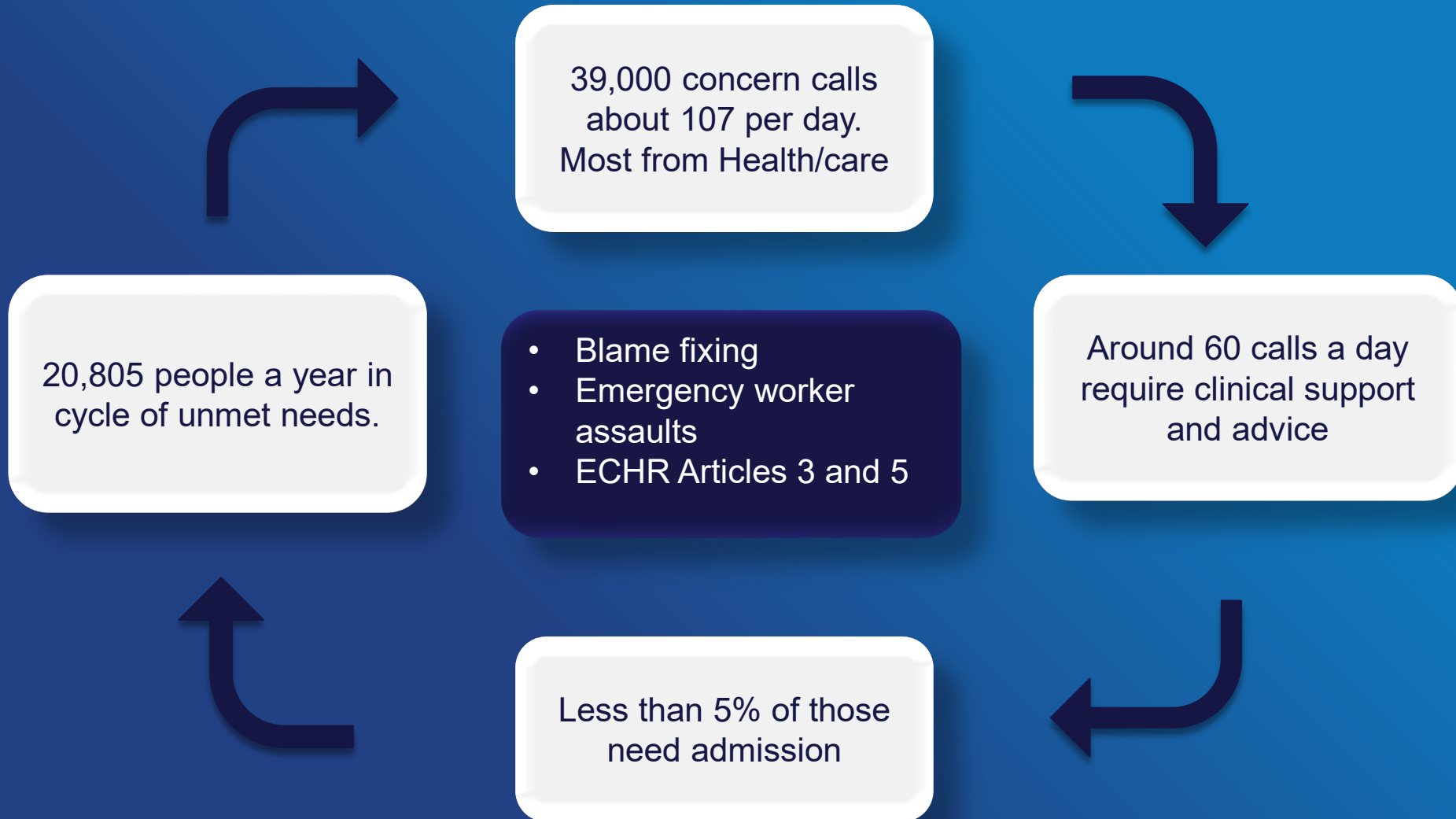
We supported the development of a 24/7 wellbeing centre, providing support from community up, not hospital down

The Neuk

- Helps those denied support
- Trauma informed
- "One stop shop"
- Model for other cities



Cycle of Need



Communications plan and visibility

Internal



External



Voices of service users

I love The Neuk cause of the work they do with the Police when I needed them the most. I had help that day, not like going to doctor and waiting 6 weeks for counselling.

I wish to express my thanks to you for kindness and consideration. Your care allowed me a safe place overnight.

I wanted to say thank you after I called a few months ago. The Neuk is an amazing service and without it I wouldn't be here today.

Evaluation and Conclusion

Results

Spending time on relationships/
identified early adopters of change.

Tell our story and improve public
confidence.

We were part of the problem – stop
blame fixing.

Over 1000 people helped.

Police officers helped professionally
and personally in being trauma
informed and resilient.

Action Plan

Safe Place Evaluation – life saving.

Cost saving

Crisis and Urgent Care Pathway.

Complex vulnerability co-ordination.

Third Party Reporting.

Award winner.

IOAG report.

Hope Point now open